

# Boarding Prices

*The following are base prices per pet. Contact us for multi-pet reservation pricing.*

## Dog Kennels

<b>BRONZE</b> – Owner provides food	\$33 / night
<b>SILVER</b> – Premium dog food included	\$35 / night
<b>VIP GOLD</b> – Indoor view VIP kennel, food included	\$45 / night
<b>VIP PLATINUM</b> – Outdoor view VIP kennel, food included	\$50 / night

## Cat Condos

<b>BRONZE</b> – Owner provides food	\$28 / night
<b>SILVER</b> – Premium cat food included	\$30 / night

## Daycare

**Cats** – \$12    //    **Dogs** – \$17

Food not included. Pet(s) must be picked up by 5:30pm or full boarding fees will apply.

### Check-in & Check-out Hours: 10am – 5:30pm

Drop-offs or pick-ups outside of these hours will not be accommodated for without scheduling an after-hours appointment beforehand.

### Visiting Hours: 11am – 4pm

If you will be on-island during your pet(s) stay and would like to come into visit them, you may utilize our cat room or dog yards during these hours.

# The Karing Kennels Boarding Facility

 Cell: 036-868-2235     DSN: 966-7339  
 Address: Blg 4065 Douglas Blvd|Inside Kadena Gate 3  
 Email: [KaringKennels@KadenaFSS.com](mailto:KaringKennels@KadenaFSS.com)  
 Website: [kadenafss.com/karing-kennels](http://kadenafss.com/karing-kennels)  
 @KaringKennelsBoardingFacility     @karingkennels



## Services Provided

Dog Boarding	Cat Boarding
<ul style="list-style-type: none"> <li>▪ Safe and clean kennel environment</li> <li>▪ Change of bedding and blankets*</li> <li>▪ Feedings 2-3 times a day</li> <li>▪ Water changes twice a day</li> <li>▪ Administration of necessary medications*</li> <li>▪ Yard playtime*</li> </ul>	<ul style="list-style-type: none"> <li>▪ Safe and clean condo environment</li> <li>▪ Change of litter box and blankets*</li> <li>▪ Feedings 2-3 times a day</li> <li>▪ Water changes twice a day</li> <li>▪ Administration of necessary medications*</li> <li>▪ Cat room playtime*</li> </ul>

*\*Services provided may differ between pets depending on the existence of any health or behavioral issues.*

## Vaccine Requirements

- For the health and safety of all animals at our facility, it is **required** that your pet is current on the following vaccines throughout the entire duration of their stay. Boarding services will not be rendered without complete and up to date shot records.

<b>Dogs</b>	Rabies, Distemper, and Bordetella
<b>Cats</b>	Rabies and FVRCP

## Check-in Preparations

- Pack food for the entire duration of your pets stay *or* let us provide our premium grade pet food for \$1 per feeding.
- If your pet may need medications during their stay, be prepared to provide our staff with clear medication instructions. There is a \$1 fee per administration.
- An emergency contact is required. **Your emergency contact must be aware that your pet will be staying at Karing Kennels. They must be on-island and able to pick up and/or care for your pet in case of an emergency.**
- **Personal items will not be accepted.** Blankets, bedding and bowls will be provided daily, therefore we ask that you please leave these at home unless absolutely needed for medical reasons. The kennel will not be held responsible for any personal items lost, damaged, or left at the facility.

## Checking-in/Checking-out Outside of Business Hours

- The regular check-in and check-out period is between 10am-5:30pm. We can accommodate for check-ins and check-outs outside of our regular hours, however additional fees will apply.

7am-10am / 6pm-6:30pm	\$25
After 6:30pm / Before 7am	\$50
All Federal Holidays	\$50

- **Appointments outside of business hours must be scheduled ahead of time to ensure that our staff is prepared for your arrival/departure.**
- For pets checking-in outside of business hours, all vaccines must be updated in our system prior to check-in. If shots are not up to date, we will be unable to check you in.
- If your pet will be needing medications administered during their stay, medication instructions must be completed prior to an early morning check-in. Please come in the day prior to your scheduled check-in and our staff will assist you with these preparations.
- For pets going home outside of business hours, balances will need to be paid the day prior to checkout. Before the release of any pet, all balances must be finalized.

## Cancellations

- Should you need to cancel your pets stay, please do so more than 24-hours in advance. Last minute cancellations within 24-hours will be ineligible to receive a deposit refund. All refunds must be claimed within 30 days of cancellation date.

## About the Kennel Environment

The kennel environment is different from that of a pet hotel, doggy-daycare, or private pet-watching service. While we always strive to provide your pet with the most comfortable experience possible, please make the decision to kennel your pet with the following things in mind:

- Your pet will be in a new environment away from their home and their owners.
- Your pet will be exposed to periods of loud noises such as barking or meowing.
- Your pet will not have direct contact with animals from different households, however, they may see other animals in neighboring kennels/condos or during yard-time.

Due to the stimulants that exist in the kennel environment, your pet may experience stress-related symptoms such as diarrhea, lack of appetite, and changes in behavior. Our team of caretakers will be monitoring your pets throughout their stay. If symptoms are observed our staff will reach out to inform you and try to provide services that may help make them more comfortable!

## PCS-In Customer Information

1. Pet owners must create a Gingr account with us. Click “Reserve Your Pet’s Stay!” on our website header or go to: <https://karingkennels.portal.gingrapp.com/#/public/login>
2. Submit a reservation request on your Gingr account with your desired stay dates
3. In the notes section of the reservation request, indicate that you are a PCS-in customer
4. Await your reservation to be confirmed. There is no deposit required for PCS-in reservations.
5. Respond to the confirmation email letting us know you are a PCS-in customer
6. Send in documents we request via email. Including our Boarding Contract, Medication Sheet (if applicable), and a copy of your pets updated shot records
7. Provide us with your flight information and estimated arrival time as it becomes available. Update our staff via email with any changes
8. You will receive our afterhours phone number via email. Have it on hand to call us upon your arrival on island. Please keep in mind that your sponsor is responsible for getting you and your pet to the facility for check-in. We do not offer transportation.

The Karing Kennels is an animal boarding facility. We offer kenneling services for your pet upon your arrival on island as well for required quarantine stays. **The Karing Kennels does not oversee PCS-in or quarantine procedures.** Please contact Okinawa Veterinary Activity on Kadena AB for more details regarding specific regulation and requirements for PCSing to and from Okinawa. They can be reached by Japanese cell phone at 036-868-2263, from a U.S phone at 1-512-672-7593, on Facebook at [www.facebook.com/OkinawaVeterinaryActivity](http://www.facebook.com/OkinawaVeterinaryActivity), or by email at [usarmy.zama.medcom-ph-p.mbx.pha-j-okinawa-vetac@health.mil](mailto:usarmy.zama.medcom-ph-p.mbx.pha-j-okinawa-vetac@health.mil) (subject to change by the veterinary clinic).

### Helpful Numbers for PCSing With Your Pets

- Naha Quarantine Office, Okinawa - 098-857-4468
- Embassy of Japan, Washington DC - 202-939-6700
- US Fish & Wildlife Service, Virginia - 703-358-2104 (ext. 5423)
- Quarantine for Hawaii - 808-483-7151

### Commercial airlines from Naha:

- Japan Airlines (JAL) - 862-3311
- All Nippon (ANA) - 861-1212